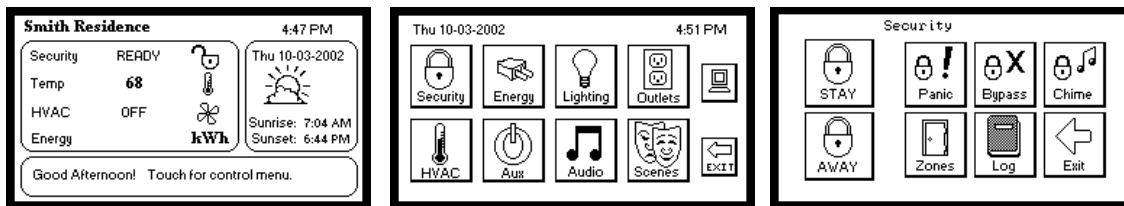


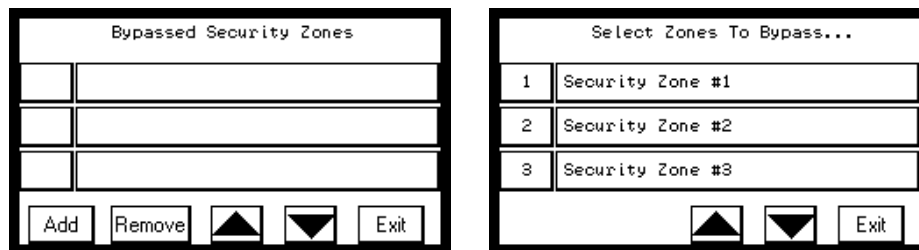
Find answers to your “Frequently Asked Questions”:

Q: How Do I bypass a Security Zone?

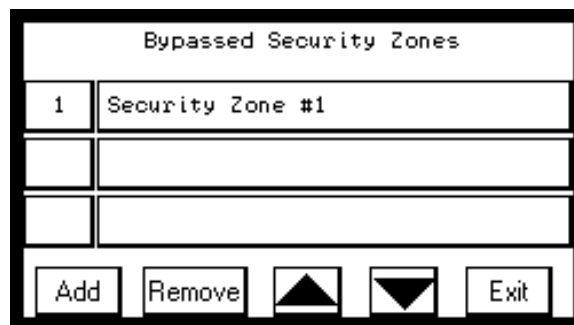
To bypass a zone means to make a zone inactive for an Arming Cycle. (For example, you may wish to bypass a bedroom window when Arming the system at night to allow fresh air into the house.) One Arming Cycle consists of Arming and Disarming the em•power system one time. Any zone that is bypassed is for this Arming Cycle only; the next time the system is Armed, it will not be bypassed. To bypass zones, go to the Security Control Menu. At the Security Control Menu select the “Bypass” Icon.



After selecting the Bypass Icon, the Bypassed Security Zones Screen will appear. This screen will enable the user to Add and Remove Security Zones to the blank listings under Bypassed Security Zones. To add Security Zones to the list to be bypassed, select the ‘Add’ Icon in the Bypassed Security Zones Menu below.



In the Zone Selector Menu, the user can scroll through all the active security zones and select the ones you would like bypassed. Once you have selected all the zones you wish to bypass, press exit to view all the zones selected. In the example below, only Security Zone # 1 has been selected.

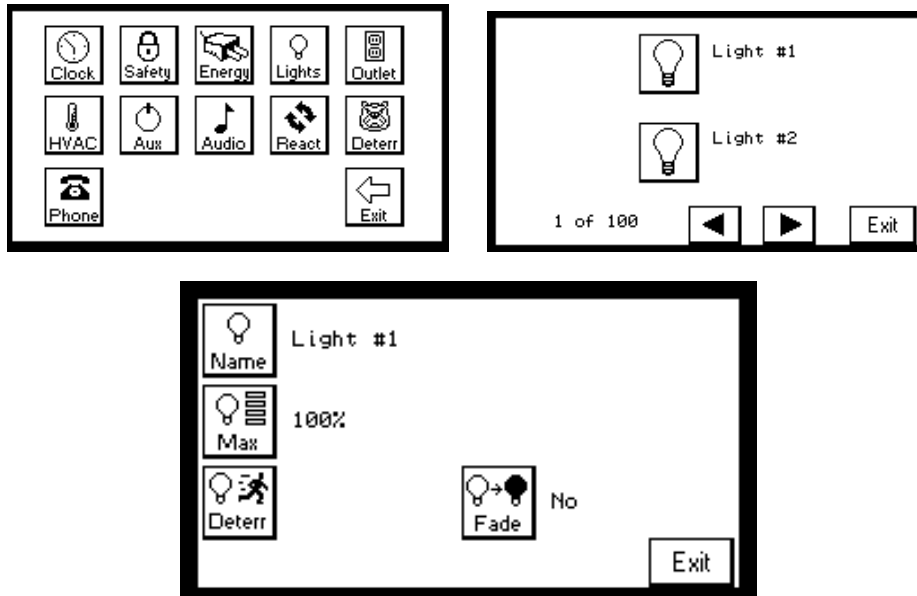


To remove a zone from the bypassed list, simply select the 'Remove' Icon and select the zone you wish to remove by pressing on the zone name itself.

Q: How Do I relabel my lights?

Lights

To configure the setup of lights with an installed smart switch, select the lights icon from the Setup Menu under User Programming. The next menu will allow the user to see the entire lighting menu and select the appropriate light.



Once a light is selected, the user will see the light setup menu above. From this menu the user can:

- Name: Selecting this icon will bring up the alphanumeric keypad for entering or editing the name of a smart switch.
- Max: Selecting this icon will bring up an individual light control power bar for this smart switch whereby the user can select the maximum illumination value for the controlled load. For example, if 90% is entered, the maximum illumination of that light will be 90% of normal.
- Deterr: Allows the user to select whether this light will be activated during a deterrent schedule and the duration for which it will remain on. The default is 'No deterrent'.
- Fade: Allows the user to select whether the smart switch will fade in or out when turned on or off. Note: this feature can only be used with appropriate smart switches, generally those that feature a 'preset dim' option. Enabling this feature with conventional smart switches will not cause a fade.

Exit: Returns the user to the previous menu.

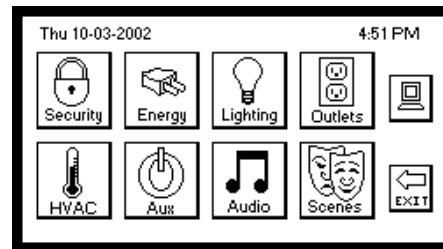
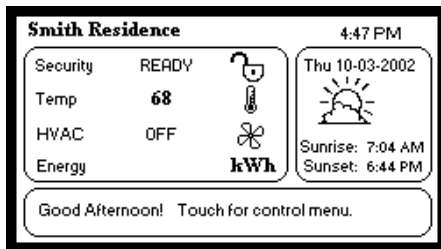
Q: What if I lose my Smart Key?

In the unlikely event you have lost a Smart Key and are concerned that another user could try to use the Smart Key to disarm the em•power system, all Smart Keys can be temporarily disabled.

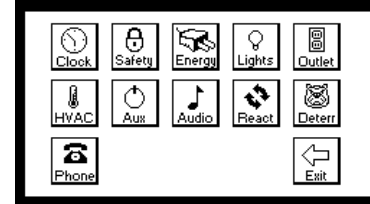
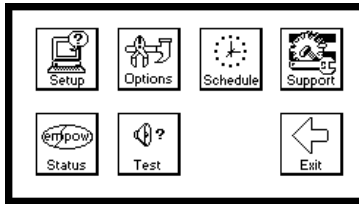
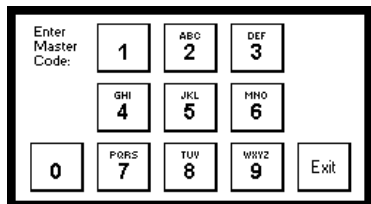
After selecting 6 from the Main Menu, press 1 to disable all Smart Keys for one Arming Cycle. This status will only allow the Touchscreen to Disarm the system. After Disarming from the Touchscreen, the user has the ability to delete the lost key from the system. From this point forward, the Smart Keys will work normally again.

Q: How Do I change the number of rings before em•power answers my phone?

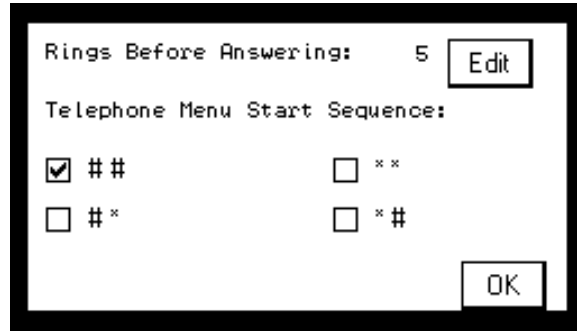
To change the local phone access method, select the Program Icon on the Control Menu.



Enter a valid access code and select the Configure Icon to reach the Configure Menu.



Select the Phone Icon to configure the Local and Remote Access to the em•power system.

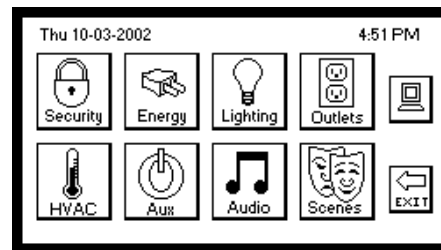
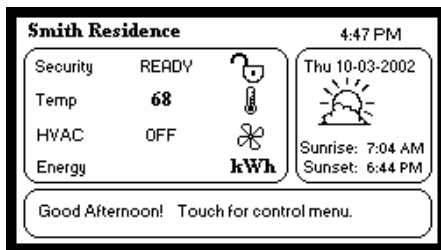


1. Select the number of rings before the system will pickup the line. To change this number, press the 'Edit' Icon until the proper number is in place.

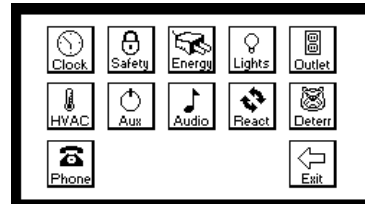
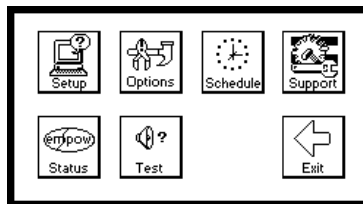
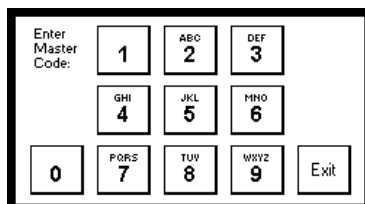
Select the combination you prefer to use to access the voice menu of your system from local phones. (The options are ##, **, #* or *#, as shown above).

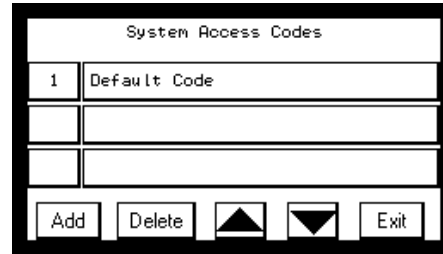
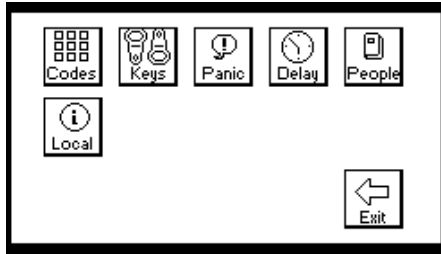
Q: How do I change / add a Security Code?

The em•power system can be configured with up to 32 different user-codes. The system must be configured with at least one Master Code that can be used to Arm and Disarm the security *and* gain access to User Programming. The other 31 user-codes may be a mix of additional Master Codes and/or user-codes that are strictly for security Arming and Disarming. In order to add and delete codes, you must have an authorized Master Code. To enter, edit or delete a code, the user must enter User Programming.

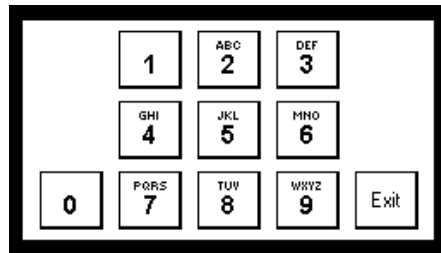
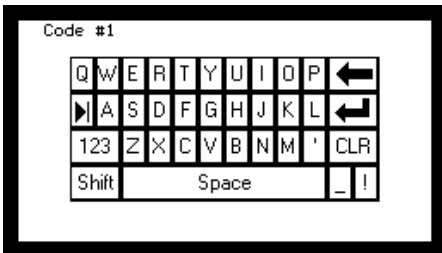
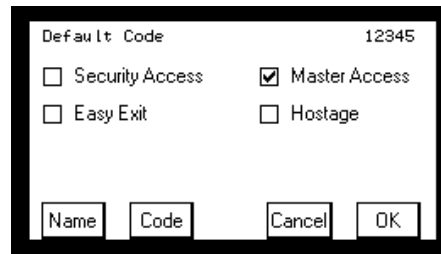
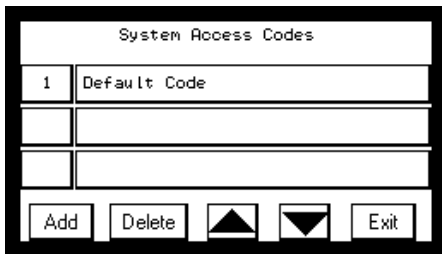


To enter the User Programming Menu, you must enter an authorized Master Code. At the User Programming Menu, select the Setup Icon to move into the Setup Menu. In the Setup Menu, select the icon labeled 'Safety'.





Every system comes from the factory with one default Master Code (12345). It is recommended that this be changed as soon as possible. There should always be at least one code with Master Access in the system.



Adding a Code

1. Select the Add Icon from the System Access Code List.
2. Select the 'Privileges' to assign the authorized access to the system.
 - a. Master Access: Arms/Disarms Security and allows access to User Programming and phone features.
 - b. Security Access: Arms/Disarms Security only.
 - c. Easy Exit: Arms system only.
 - d. Hostage: Disarms security system but sends out a silent "Duress" alarm to Monitoring (Only if system has been set up for monitoring).
3. Select 'Name' to name the Code (Up to 20 characters).
4. Select 'Code' to bring up the numeric keypad for entering a code. (Must be 5 digits).

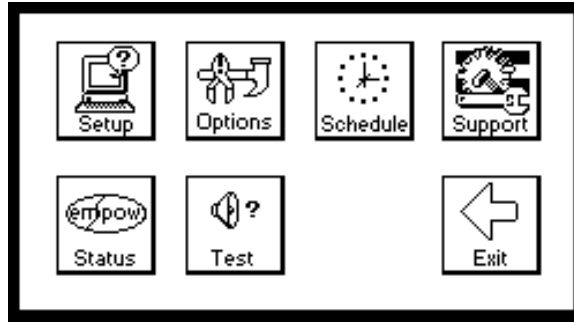
Deleting a Code

1. Select the "Delete" Icon.
2. Then select the code you wish to delete.
3. The code is now deleted.

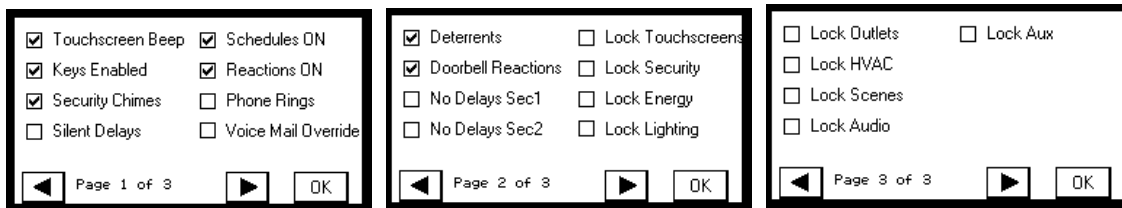
Edit an Existing Code

Press the existing code you wish to edit and the attributes of this code will come up.

Q: How do I make the Touchscreen not ‘beep’ when I touch it?



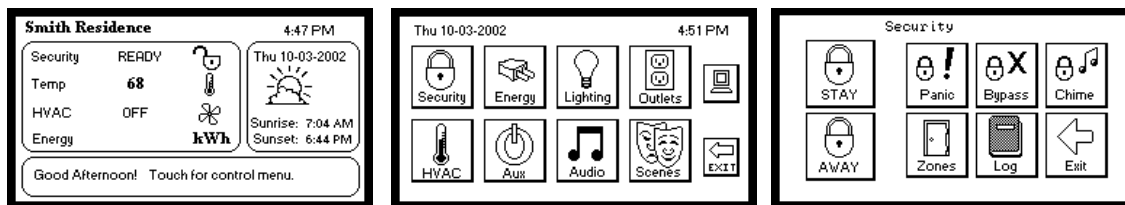
The Option pages allow the user to set system specifics such as Touchscreen characteristics and enabling code-protected locks on various Touchscreen operations.



The three screens illustrated above display a variety of options. Simply touch the option that you would like to adjust. If that option has a check in the box, it is activated. If the box is empty, the option is off. The “Lock” feature allows the user to restrict access from these screens. If these options are activated, the user will have to input the Master Code to enter the screens.

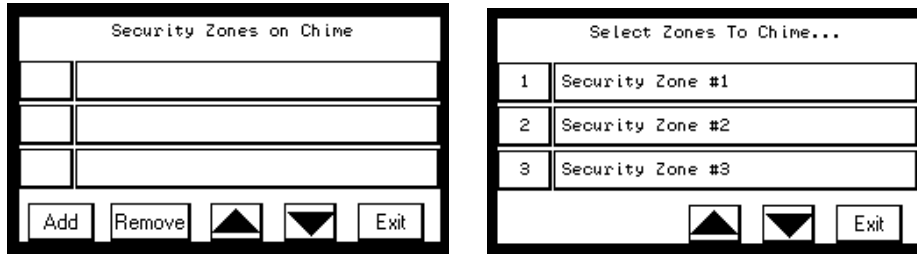
Q: How do make the Touchscreen ‘beep’ when my doors open or close?

To enable or disable the chime feature on the em•power system, go to the Security Control Menu. At the Security Menu select the “Chime” Icon.

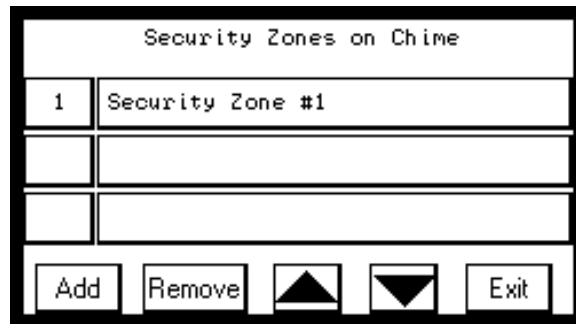


After selecting the Chime Icon, the Security Chime Menu will appear. This screen will enable the user to Add and Remove Security Zones that will make a sound

when opened and closed. To add security zones to the list to Chime, select the 'Add' Icon in the Security Chime Menu below.



In the Zone Selector Menu, the user can scroll through all the active security zones and select the ones you would like to have chime. Once you have selected all the zones you wish to chime, press exit to view all the zones selected. In the example below, only Security Zone # 1 has been selected.

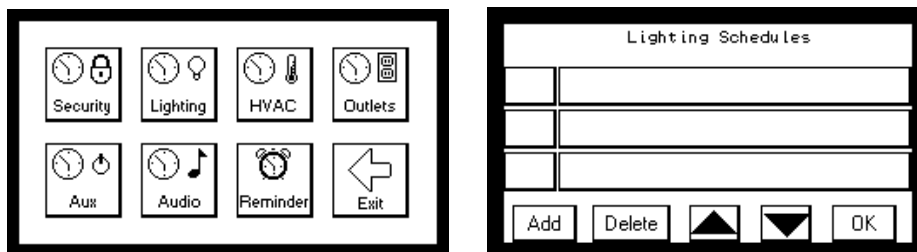


To remove a zone from the Chime list, simply select the Remove Icon and select the zone you wish to remove by pressing on the zone name itself.

Q: How do I set my lights to turn on every night at 7 PM?

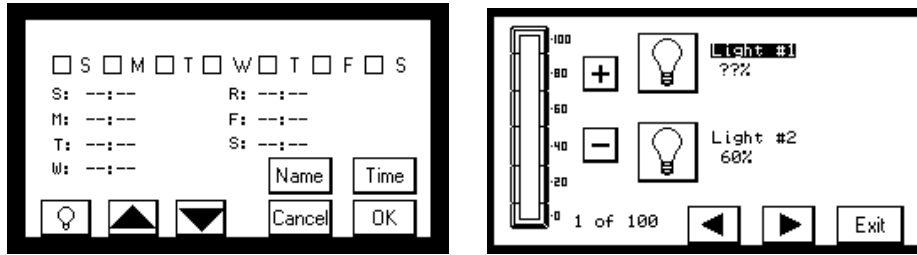
Scheduling Lighting

Select the Lighting Schedule Icon from the Schedule Control Menu to enter Lighting Schedule Menu.



To add a Lighting Schedule, select the 'Add' Icon from the Lighting Schedule Menu. Selecting 'Add' takes the user to the Weekly Schedule Menu. The Weekly

Schedule Menu includes a control feature icon in the lower left-hand corner of the screen to select lighting for the schedule.



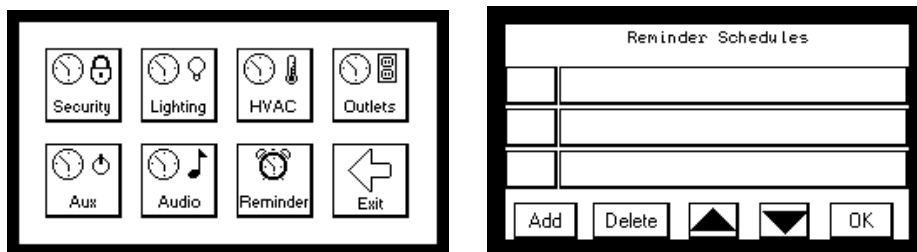
Adding a Schedule for Lighting:

1. On the Weekly Schedule Menu, select the days in which the schedule is to run by pressing the letter next to the check box representing the days of the week. A day of the week must be selected before a time entry can be made.
2. Use the Up/Down Arrows to toggle the '+' to the appropriate day checked off above and press the 'Time' Icon to set the time for the schedule. The '+' only appears if a day of the week is selected.
3. Select the Lighting Icon to bring up the Lighting Schedule Control Menu.
4. Use the Up/Down Arrows to scroll the available lighting, select a light and assign a dim value. Only one light may be included in each schedule. When finished, press 'Exit'.
5. The Weekly Schedule Menu is now complete for this individual schedule.
6. Press 'OK' to return to the Schedule Control Menu.

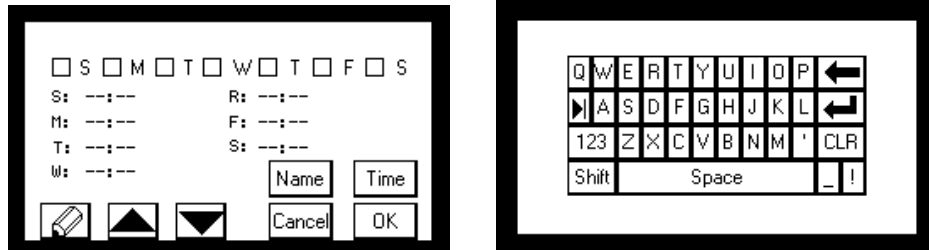
Q: How do I set em•power to remind me to take the garbage out on Thursday evenings?

The em•power system can display Text reminders that will appear on the Touchscreen at specific times of each day. Common usages include reminding a child to take out the garbage, a reminder to make a routine phone call and other lifestyle specific benefits.

To create a Reminder, select the Reminder Icon from the Schedule Control Menu, this will bring up the Reminders Schedule Menu.



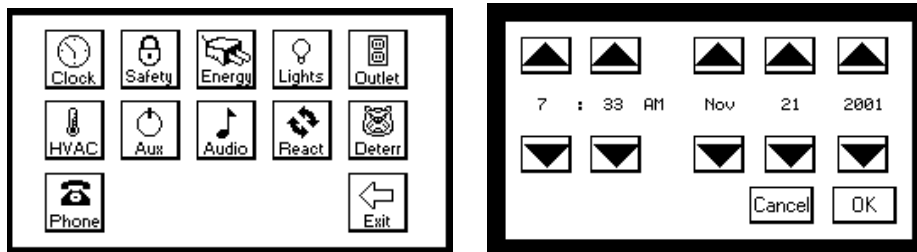
To add a Reminder Schedule, select the 'Add' Icon from the Reminder Schedule Menu. Selecting 'Add' takes the user to the Weekly Schedule Menu. The Weekly Schedule Menu includes a control feature icon in the lower left-hand corner of the screen to enter a Reminder for the schedule.



1. After selecting the Reminder control feature icon, enter the desired text into the message space provided in the alphanumeric keypad.
2. When the message is complete, press the 'Return' Icon below the Backspace Icon to return to the Reminder Schedule Menu.

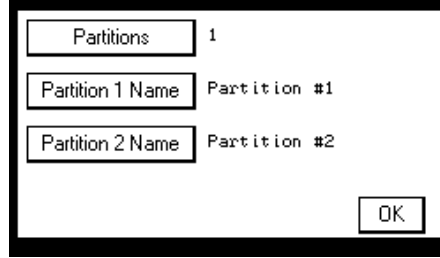
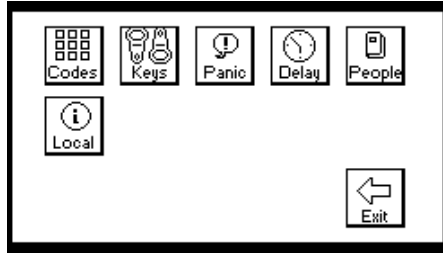
Q: How do I set the time on my Touchscreen?

The 'Clock' Icon allows the user to edit the day and time of the em•power system. To enter or edit the date and time, select the 'Clock' Icon. Use the Up/Down arrows to change the hour, minute, month, day and year. 'Clear' erases all current information.



Q: How do I make my exit countdown longer or shorter?

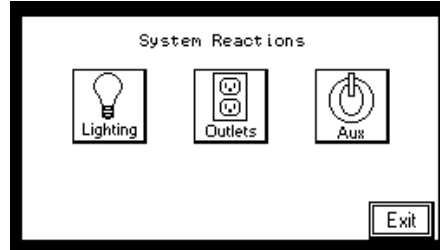
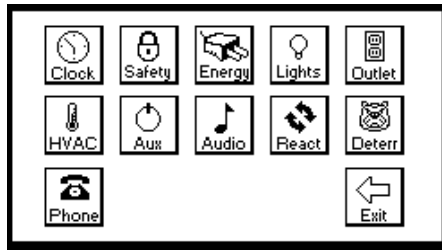
The Delays Menu allows the user to configure the amount of time that the security system will countdown before Arming or Disarming, when changing the security status. To configure or edit the delay time for entering and exiting the building, select the 'Delay' Icon from the Safety Setup Menu.



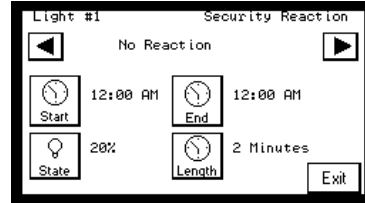
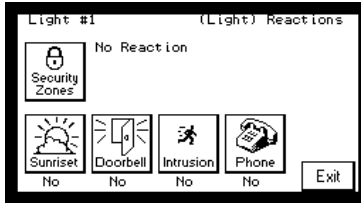
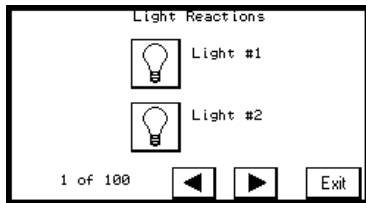
1. If there is more than one partition, select the partition that you want to program by pushing the 'Partition' Icon.
2. Use the Left/Right Arrows to adjust Entry Delay 1, Entry Delay 2 and Exit Delay in increments of five seconds to reach the desired length of time.
3. When finished, press 'OK' to return to the Safety Setup Menu.

Q: How do I program my living-room lights to flash when my doorbell rings?

The em•power system can trigger specific reactions to events independently of scenes. For example, the phone ringing may cause a light (or several lights) inside the house to flash. Or ringing the doorbell may cause the porch light to come on. Selecting the 'React' icon on the Setup menu will take the user to the System Reactions screen.



Lighting

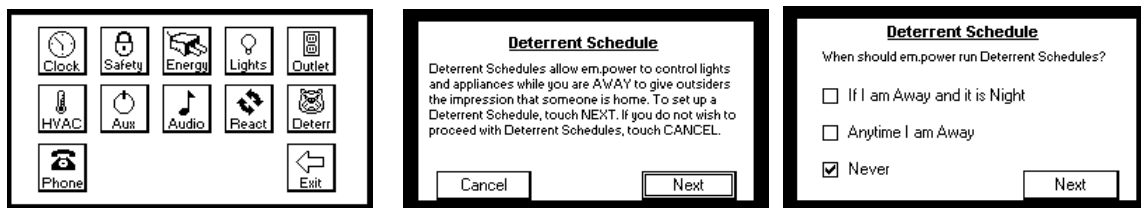


Selecting the Lighting icon from the System Reactions screen will bring up the menu for choosing a specific light. Once a light has been selected, the center menu will appear offering a number of options to which the light will react.

- o Security Zones: Selecting the Security Zones icon will take the user to the Security Reaction Menu.

- The right and left arrows will toggle the user through the available security zones and the ‘no reaction’ status. The user also has the option of establishing the time frame in which the reaction will be active, for example a hallway light may turn on between 11pm and 4am. 12a to 12a is the default for ‘all the time’.
 - State: is the illumination level (1-100%)
 - Length: is the duration for which the reaction will be active before it returns to its original status (1-10 minutes). When finished, select the Exit icon to return to the light reaction menu for that switch.
- Sunriseset: Select the icon to toggle between ‘Yes/No’ (active/not active). Choosing ‘Yes’ means the light will turn on at full illumination if this event occurs.
- Doorbell: Select the icon to toggle between ‘Yes/No’ (active/not active). Choosing ‘Yes’ means the light will turn on at full illumination if this event occurs.
- Intrusion: Select the icon to toggle between ‘Yes/No’ (active/not active). Choosing ‘Yes’ means the light will turn on at full illumination if this event occurs.
- Phone: Select the icon to toggle between ‘Yes/No’ (active/not active). Choosing ‘Yes’ means the light will turn on at full illumination if this event occurs.
- Exit: Returns the user to the previous menu.

Q: How do I program lights to come on randomly when I’m on vacation?



Deterrent Lighting randomly turns On and Off controlled lighting while the security system is in ‘Away’ mode or only when ‘Away’ and it is nighttime. If you would like to enable this feature, select the ‘Deterrent’ Icon from the User Programming Setup Menu.

- Select the ‘Next’ Icon from Deterrent Schedule Screen or cancel if you do not wish to enable the Deterrent feature.
- On the following screen, select when the em•power system should initiate random lighting as part of a deterrent schedule. When complete, press ‘Next’ to return the Schedule Control Menu.