



Warranty

Limited Warranty

From date of original retail purchase, through the time periods listed below, the parts designated below which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage and transportation warranty applies only if installed by certified Dealer.

First and Second Year – All parts.

Third through Tenth – Motherboard, chassis, bezel, back box, and key-reader.

Please Note: This full warranty and the limited warranty apply when the product is located in the United States. Products located elsewhere are covered by the limited warranty only, including parts which fail during the first two years.

The specific warranties expressed above are the ONLY warranties provided by the manufacturer. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

To Receive Warranty Service

To locate an authorized service company in your area contact the Smart Systems dealer from whom your product was purchased; or call Smart Systems Technologies at the number listed below. Should you not receive satisfactory warranty service, please call or write:

Smart Systems Technologies
Attn: Customer Care
3840 Commons Ave. NE
Albuquerque, NM 87109
U.S. (toll free) 1-800-458-4266

When contacting Smart Systems Technologies about a service problem, please indicate the following:

- (a) Your name, address and telephone number;
- (b) Model Number and serial number (found on the bottom of the system enclosure) of your product;
- (c) Name and address of your dealer and the date the product was installed by a certified Dealer;
- (d) A clear description of the problem you are having;
- (e) Proof of purchase.

What is not covered by these warranties:

1. Conditions and damages resulting from any of the following:
 - a. Improper installation, delivery or maintenance.
 - b. Any repair, modification, alteration or adjustment not authorized by the manufacturer or an authorized service technician.
 - c. Misuse, abuse, accidents, or unreasonable use.
 - d. Incorrect electric current, voltage or supply.
 - e. Improper setting of any control.
2. Warranties are void if the original serial numbers have been removed, altered or cannot be readily determined.
3. Battery and other peripherals not manufactured by Smart Systems Technologies.
4. The cost of service or service call to:
 - a. Correct installation errors.
 - b. Instruct the user on proper use of the product.
 - c. Transport the product to a servicer.
5. Products manufactured by company other than Smart Systems Technologies, Inc.
6. Consequential or incidental damages sustained by any Person as a result of any breach of these warranties.
* Some states do not allow the exclusion or limitation Of consequential or incidental damages, so the above Exclusion may not apply.
7. Acts of God.

SMART SYSTEMS TECHNOLOGIES, INC. * 3840 Commons Ave. NE * Albuquerque, NM 87109
SMART SYSTEMS ONLINE: <http://www.smartsystemstech.com>

